Colonial



Leading the digital transformation of the sector

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- 01 The right DNA
- 02 Flexible office market update
- 03 Utopicus
- 04 New initiatives
- 05 Conclusion

01 The right DNA

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The pioneer on new trends in the last 30 years

Colonial at the forefront since 1999

- > First mover in operational and strategic trends
- > Ready to lead the digitalization of the sector

Colonial at the forefront since 1999

1999 > First IPO

2004 > Internationalization

2008 > First asset class specialist

2014 > Successful restructuring

2015 > First Investment Grade company

2016 > First EPRA gold award in Sustainability

2017> First mover in the coworking market through the acquisition of Utopicus

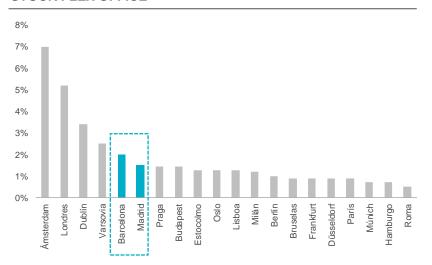
2018 > Colonial leading digitalization and innovation of the office sector

O2 Flexible office market update A growing market within the office space



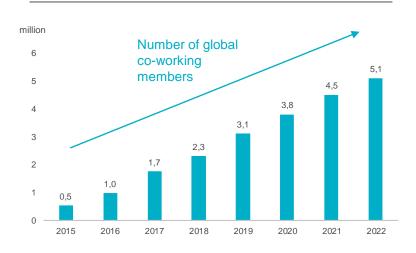
- > Flexible offices becoming a relevant portion of the office stock in Europe
- > Prime client needs far beyond standard products
- > Number of coworkers growing fast due to strong market dynamics: Flexibilty, Technology, Services and Urbanization

STOCK FLEX OFFICE



- > Amsterdam and London main markets in Europe with c. 7% and 5% of total office stock
- > Barcelona and Madrid still in the early stages of this new market, however reaching already 2% of total stock
- According to some analysts flexible spaces will represent between
 10% 15% of the total stock in Spain in 2023

TAKE UP FLEX OFFICE



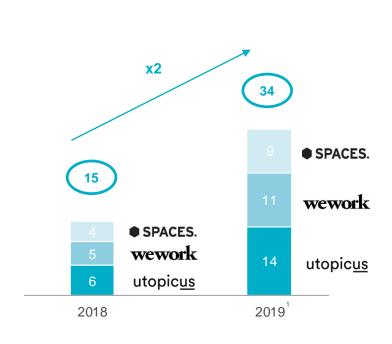
- Market dynamics supporting growth:
 Technology, flexibility, services and urbanization
- > London flexible office represents 18% of total office take up
- > Barcelona and Madrid flexible office take up represents 11%
- > Technology companies leading the change, but traditional sectors also becoming users

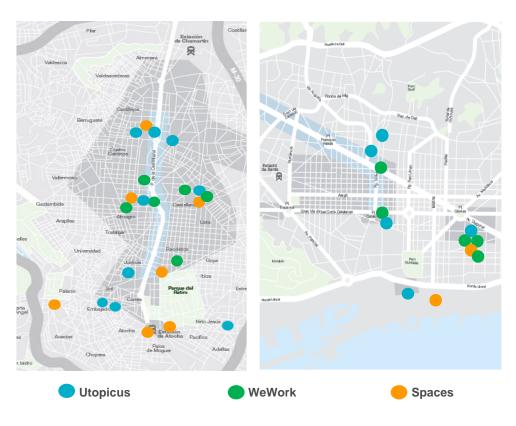
02 Flexible office market updateCompetitive landscape in Spain



- > Utopicus, Wework & Spaces leading flexible office in Spain
- > Utopicus has created a strong community and brand positioning in Spain
- > Additional players emerging international and local platforms

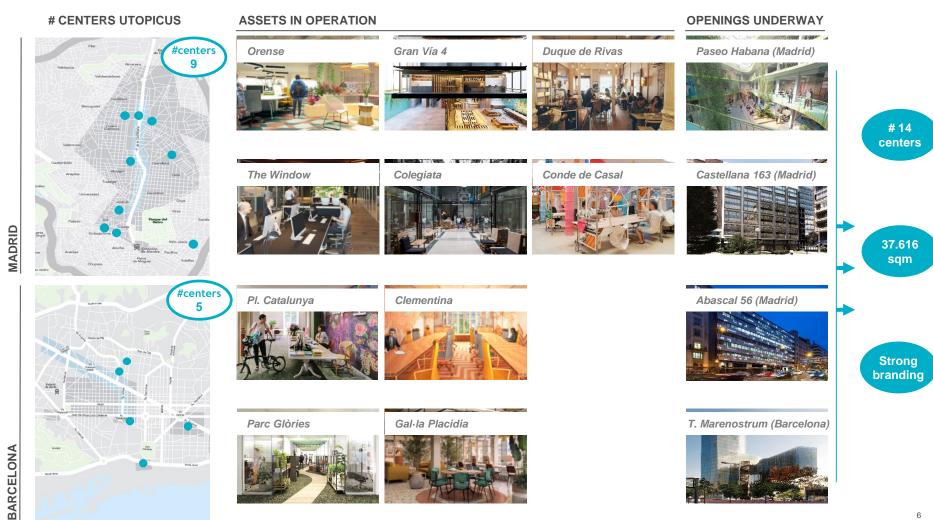
CENTERS OF WEWORK, SPACES & UTOPICUS IN BARCELONA & MADRID





2018 - A year of growth and brand positioning

- > Utopicus with consolidated leadership in Spain
- > Strong brand recognition with well positioning in key locations
- > Quick expansion with 14 centers and 40,000 sq m under operation



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2019 – A year of optimization and delivery

Successful Launch of combined commercial campaigns Colonial+Utopicus

- > Proven results in capturing new clients through cross selling strategy
- > Enhanced revenues in traditional and flex products

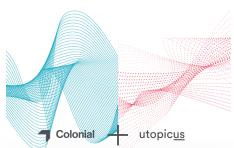
SUCCESFUL CROSS SELLING STRATEGY

- > Commercial actions together Colonial+Utopicus
 - 1. New modern spaces
 - 2. A dynamic community to belong to
 - 3. New services beyond sqm
- > Events, activities and workshops to create

community and brand recognition

> Combined offer meets new clients needs

No hay nada más positivo que **sumar.**











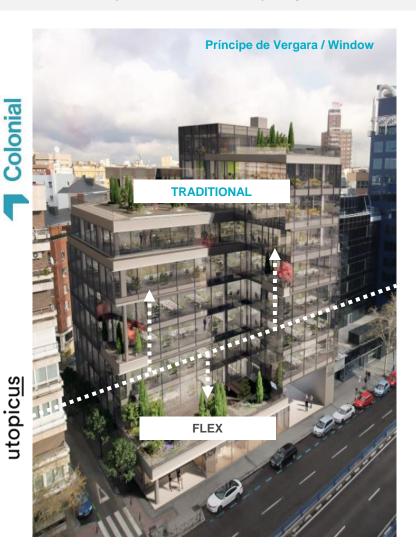




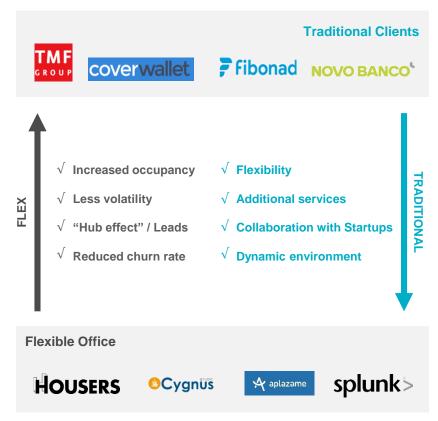


Optimization of the concept through the combination of traditional and flexible office

- > Traditional clients gain flexibility
- > Flexible space increases occupancy and reduces volatility



Benefits for traditional and flex to combine both uses:



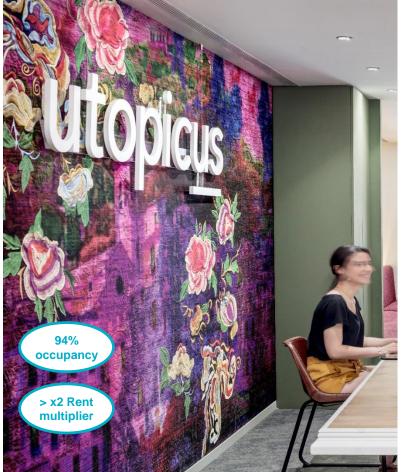
03 Utopicus

Plaça Catalunya Business Case

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Successful delivery of the first center opened in Barcelona

- > After 12 months in operation the center has reached full occupancy
- > The income generated multiplies by more than 2x times the traditional rent









MAIN KPI'S

Opening: May 2018

Months in operation: 12

Capex - €/sqm: 320

Current occupancy: 94%

Income - €/sqm/month: > 40

Rent - €/sqm/month: 20

Rent Multiplier: > x2



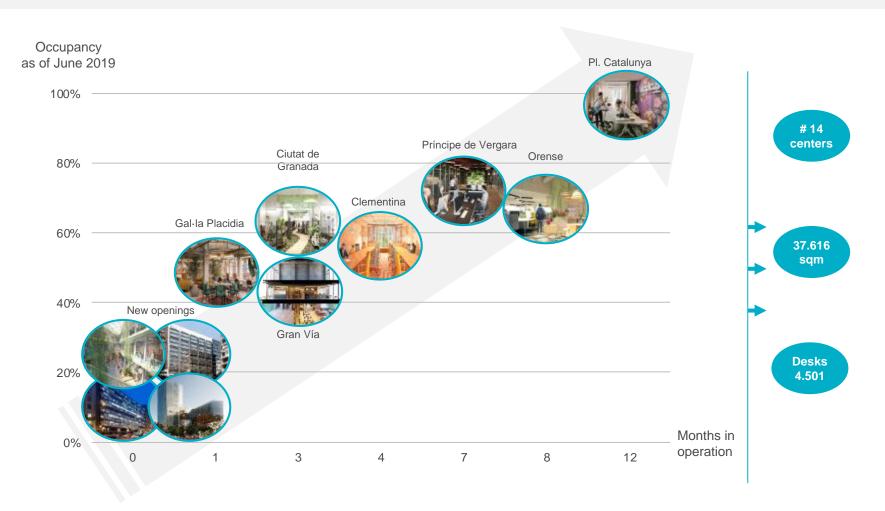
03 Utopicus

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2019 A year of optimization and delivery

Rump-up phase with 14 centers entering into operation

- > Reaching higher occupancy levels than expected
- > Break even reached at c.60% occupancy rate



04 New initiatives

Smart Building Management System



Colonial leading the digitalization of the Real Estate sector

- > Development of Building Management System (BMS) by Colonial
- > Efficiency improvement of building areas

Short Term deliveries

- > Building management software (BMS) developed by Colonial
- > Significant increase of customer response
- > BMS awarded by NetExploChange, observatory of innovation in Proptech



- 1 Improvement in efficiency
- 2 Customer satisfaction
- 3 Automatized ESG reports

Next Steps

- > Introduction of predictable management
- > Integration with CRM
- > Implementation to the whole portfolio
- > Further pilot testing in IOT field



- 1 Reduction of Operating Costs
- Optimization of operations
- 3 Increased willingness to pay

04 New initiatives

Partnerships and think-tank



Colonial leading the digitalization of the Real Estate sector

- > Partnerships with accelerator and digital consultants
- > Member of the Pan European think-tank of office specialists

Partnerships with accelerator and digital consultants

NEW YORK CITY



BARCELONA

LiquiD Flow to the digital age

- > Leading Proptech **accelerator** in the US
- > Agreement with Columbia University
- > Colonial the 1st European Sponsor
- > Global access to more than 25
 companies per annum

- > Leading digital consultant in Barcelona
- > Strategic knowledge of digital
 - transformation
- > Open innovation platform
- > **European Outreach** to Proptech StartUps

Pan European think-tank















- > Founder member of a European Think-tank
- > Created in 2017 to foster collaboration among European office players
- > Best practices in innovation and digitalisation
- > Identification of Future trends



CONCLUSION

- 1 Colonial well positioned on new trends
 - > Strong Flex platform
 - > New client strategies
 - > Key partnerships on Proptech initiatives

- 2 Additional sources of profitable growth
 - > Proven success of hybrid products
 - > Strong base to capture new users
 - > Opportunity to enhance revenue base

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